



Frequently Asked Questions

What is EZpay?

EZpay is a simple monthly payment program designed to increase the affordability of Pass memberships for individuals and families.

How does it work?

Billing

There are no bills to keep track of, no checks to write. Your credit card is automatically billed every month for 12 months.

Early Payment

If you want to pay off your entire EZpay account before the 12-month period is over, you can do that at the park or by calling 1-888-800-5447.

Cancellation

You may only cancel your EZpay account after your 12-month commitment period has ended.

Do I need to renew my EZpay account when my membership term ends?

We like to keep EZpay easy. After you have met your commitment, your Pass will automatically roll over to a month-to-month membership that can be cancelled at any time.

Are there any finance charges connected to EZpay?

No. EZpay is a courtesy service intended to make Pass memberships at every level affordable for everyone, so we do not charge interest or finance fees.

Will my monthly payment ever increase?

Not during your initial membership term. As a matter of fact, EZpay is a smart way to lock in at current pricing. If your payment increases after that, you'll be notified and offered the opportunity to cancel.

Can I make changes to my membership after signing up for EZpay?

Absolutely. Just visit the park, go to SeaWorldOrlando.com, BuschGardensTampaBay.com or call 1-888-800-5447. Here are some guidelines for changes:

Upgrades

You can switch to a higher value Pass at any time by adding additional parks. We'll simply adjust your monthly payment and issue you a new card.

Downgrades

You can only remove parks or switch to a lower value Pass after your membership term has been completed. The same applies to removing members from your account.

Credit Card Changes

If you switch credit card companies or if your credit card is lost/stolen, you can change the credit card number on your account at any time.

For more information or to sign up for EZpay, call us at **1-888-800-5447**.